



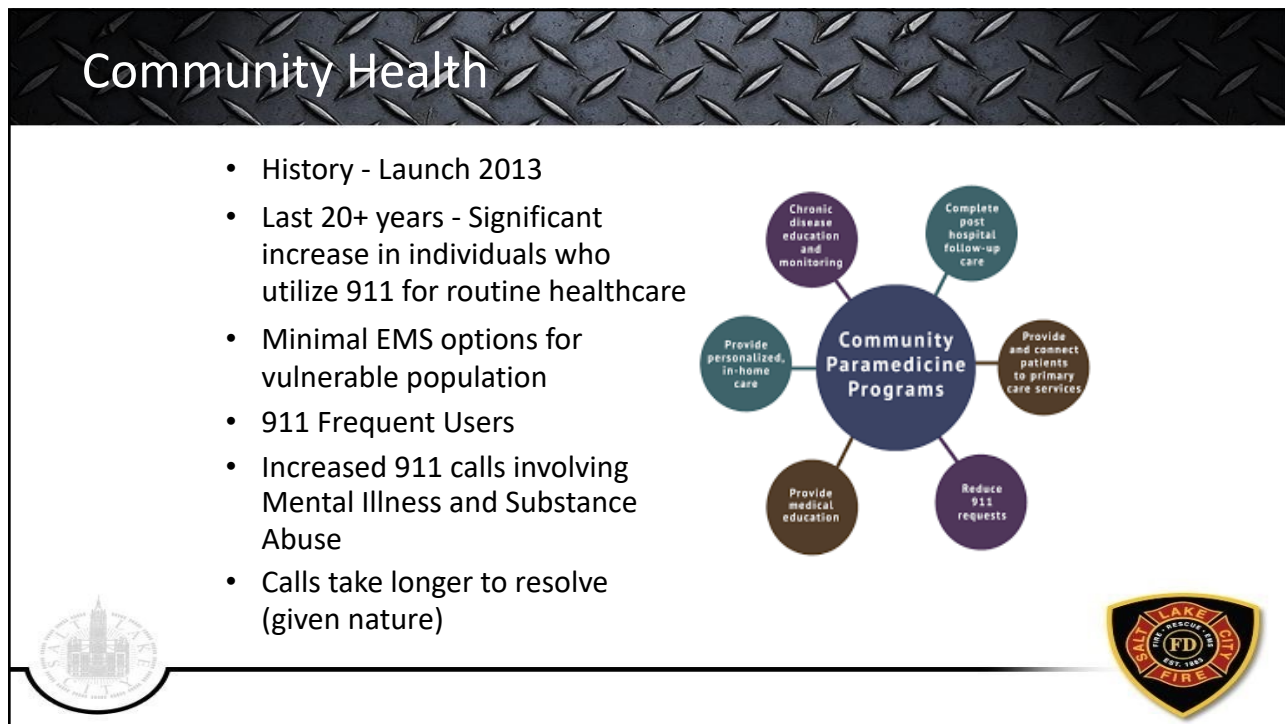
This slide features a black background with a diamond-plate texture. On the left is the Salt Lake City Fire Department (FD) logo, which is a shield-shaped emblem with a red and yellow border. The text inside the shield includes 'SALT LAKE CITY', 'FIRE', 'RESCUE', 'EMS', 'FD', and 'EST. 1883'. To the right of the logo, the text 'Community Health' and 'Captain Jared Buchta' is displayed in white. Below the logo is a small circular seal of Salt Lake City. In the center-right, there is a photograph of three red fire trucks parked in front of the Utah State Capitol building. At the bottom, the slogan 'Prepare • Respond • Impact' is written in white.

Community Health

Captain Jared Buchta

Prepare • Respond • Impact

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This slide has a black background with a diamond-plate texture. The title 'Community Health' is at the top left. A bulleted list is on the left side, and a central diagram is on the right. The diagram consists of a central blue circle labeled 'Community Paramedicine Programs' connected to six surrounding circles: 'Chronic disease education and monitoring', 'Complete post hospital follow-up care', 'Provide and connect patients to primary care services', 'Reduce 911 requests', 'Provide medical education', and 'Provide personalized, in-home care'. A small circular seal of Salt Lake City is in the bottom left, and the Salt Lake City Fire Department logo is in the bottom right.

Community Health

- History - Launch 2013
- Last 20+ years - Significant increase in individuals who utilize 911 for routine healthcare
- Minimal EMS options for vulnerable population
- 911 Frequent Users
- Increased 911 calls involving Mental Illness and Substance Abuse
- Calls take longer to resolve (given nature)

Community Paramedicine Programs

- Chronic disease education and monitoring
- Complete post hospital follow-up care
- Provide and connect patients to primary care services
- Reduce 911 requests
- Provide medical education
- Provide personalized, in-home care

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Community Health Coordinators

- Referral system - EMS Crews
- Working with community partners
- Performing home visits
- Health checks, prescription, and primary healthcare connections
- Wheelchair ramps, handrails, etc.
- Community outreach events and training



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CHAT - Community Health Access Team



- Responding with Social Workers to 911 dispatch calls and referrals
- Social Wellness
 - Social Work Manager (Natasha Thomas)
 - 6 Social Workers
- Physical Wellness
 - Community Health Captain
 - 2 Community Health Coordinators




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Response Model

CHAT 1
Referrals and Scene Response out of Public Safety Building downtown

4 Squads in the City
- SQ 3, SQ 5, MSQ6, and SQ12 (Airport EMS Bike Response)
- 2 Squads with Social Workers responding on 911 Medicals and CHAT requests.



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How CHAT is Accessed & Utilized



- Automatically dispatched
- Self-dispatched
- Requested by Crews/ Incident Command

- Scene Response:
 - ALL Psych/Substance related
 - Deaths
 - Traumatic incidences



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Referrals

- Child welfare
- Inability to care for self/Failure to thrive (Skilled Nursing/Assisted Living Referrals)
- Medical Issues/Concerns (Falls, Home Health)
- Substance Use
- Mental Health
- High Utilizers-Treatment plans (no quick fix)
- Homelessness

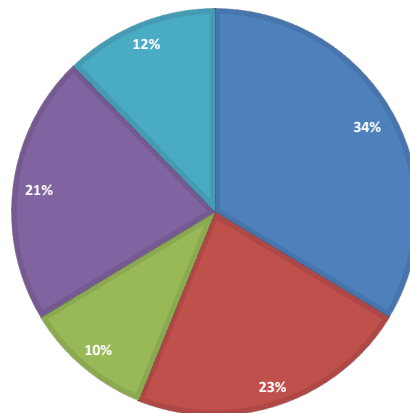


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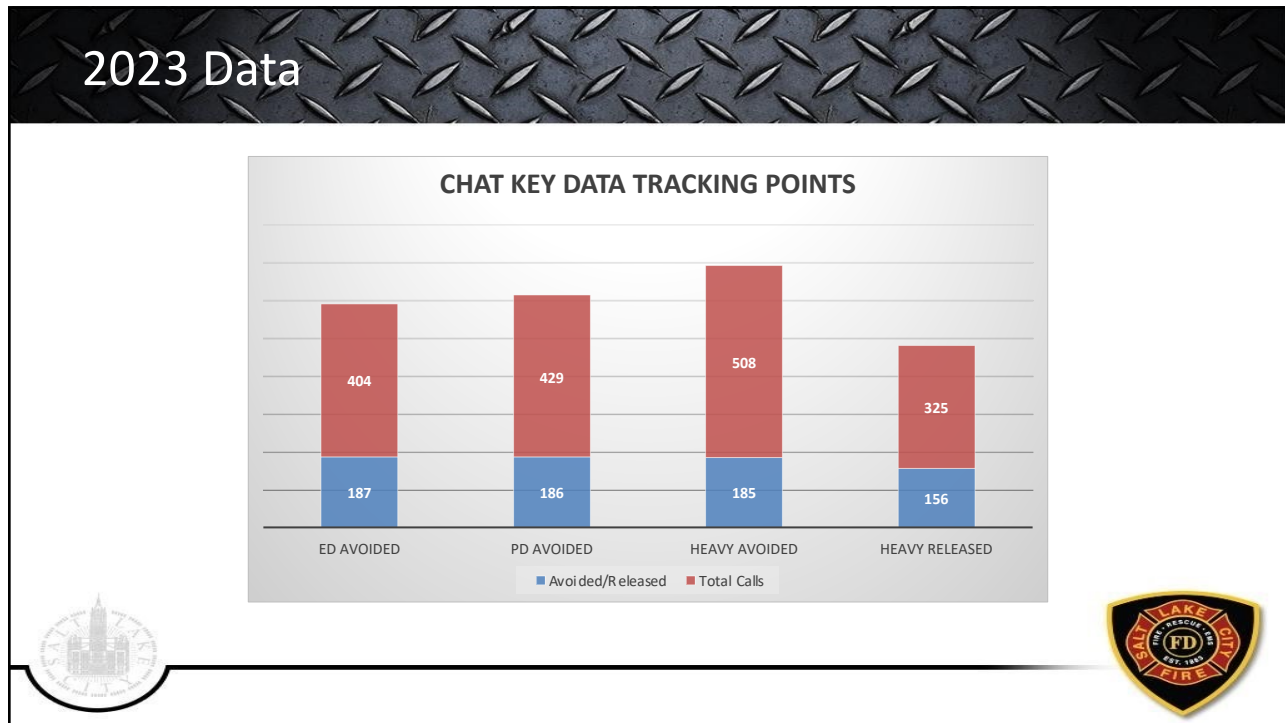
CHAT Data

PRIMARY IMPRESSION

■ PSYCH ■ SUD ■ GRIEF/DEATH/TRAUMA ■ MEDICAL ■ OTHER



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Resources - Falls Prevention

Empower to take action and stay active for continued independence

Utah Commission on Aging (UCOA)
Exercise, home safety, medication management, resources, malnutrition, caregiver support.

Assist - Community Design Center
Emergency home repair, homeowner's checklist for aging in place.

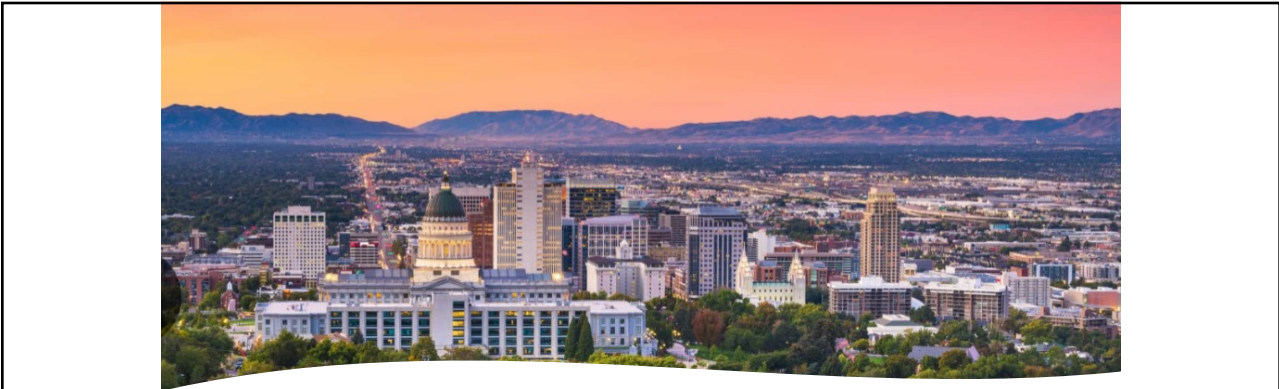
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Resources

- **4th Street Clinic** - low or no cost medical care for unsheltered and low income. Primary medical care, Behavioral health care, Dental care, Pharmacy services, Chronic disease management, Laboratory testing, Specialty care and exams, Acute care, Care management and coordination, Public health screens and immunizations.
- **MVP shelter** - shelter for the medically vulnerable.
- **Crisis Line/Warm Line** - 24/7 mental health crisis response services.
- **Fit 2 Recover** - recovery program based in community, exercise, and wellness. Fit To Recover seeks to bring balance to our lives through our four pillars: Nutrition, Community Service, Creative Arts, and Fitness.
- **Adult and Aging Services (Salt Lake County)** - outreach, meals on wheels, and guidance for seniors.



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- **USARA/Bridge Program** - provides short-term peer coaching in healthcare and emergency settings, long-term peer recovery coaching, family support services, and are engaged in legislative advocacy.
- **Street Dawgz** - provide help with animal care and supplies for low income and unsheltered individuals.
- **VOA detox** - for clients, 18 years and older, can stay at facility for 30 days and will receive 3 meals a day, case management services, access to Medication Assisted Treatment, Seeking Safety groups, peer support meetings, and 12 Step meetings.
- **Soap 2 Hope** - Soap2hope advocates for women, men, and teenagers; who have been sexually exploited and sex trafficked.

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Questions, Comments, Feedback

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